STATE OF ARIZONA

JUN 2 4 1994

DEPARTMENT OF INSURANCE

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In the Matter of:) No. 8466
PROGRAM INSURANCE SPECIALISTS, INC.,)) ORDER SUMMARILY) SUSPENDING LICENSES) AND NOTICE OF
Respondent.) OPPORTUNITY FOR) HEARING

The Department of Insurance ("Department"), alleging below that Program Insurance Specialists, Inc. (the "Respondent") has violated the provisions of A.R.S. Title 20; and the Director of Insurance (the "Director") finding, pursuant to A.R.S. § 41-1064(C), that the public health, safety and welfare imperatively require emergency action;

IT IS HEREBY ORDERED summarily suspending Respondent's Arizona insurance licenses, effective immediately, pending the proceedings for revocation commenced this date.

DATED this 24th day of June, 1994.

CHRIS HERSTAM
Director of Insurance

NOTICE OF OPPORTUNITY FOR HEARING

Pursuant to Titles 20 and 41 of the Arizona Revised

Statutes, and pursuant to this Order Summarily Suspending License
and Notice of Opportunity for Hearing (the "Order"), Respondent
is hereby notified that the Department alleges the following
grounds to suspend, revoke or refuse to renew its insurance
licenses, and that Respondent is entitled to request a hearing to

contest said allegations. Such a request must be in writing and received at the following address within thirty (30) days from the date of this Order:

Arizona Department of Insurance Administrative Law Division 2910 North 44th Street Phoenix, Arizona 85018

Upon receipt of a timely written request for hearing, the Director will issue a statement setting the time and place of the hearing. If no timely written request for hearing is received, the Director will enter the following allegations as findings of fact and conclusions of law, and will order the revocation of Respondent's insurance licenses together with appropriate civil penalties and restitution as allowed by law.

The Department alleges:

- 1. Respondent is licensed as a Life and Disability and Property and Casualty insurance agent in this state (License number 24036).
- 2. On or about October 15, 1993, Respondent submitted applications for Life and Disability and Property and Casualty insurance agency licenses.
- 3. In the Applications, James Chippendale

 ("Chippendale") is President of Applicant corporation and

 Douglas E. Smith ("Smith") is Secretary/Treasurer. Both

 Chippendale and Smith signed the applications.
- 4. In Respondent's Application, question number 15 states:

"Has applicant and/or officer, director, partner or licensed individual designated in the license ever been a defendant or

respondent in any civil, criminal or administrative case involving allegations of fraud, misappropriation, conversion, misrepresentation, dishonesty or breach of fiduciary duty?

The question was answered "No" on both Applications.

- 5. Contrary to the responses stated above, on May 31, 1993, Smith was served with a Summons, Complaint and Certificate of Compulsory Arbitration in Susan Gallinger, Director of Insurance of the State of Arizona, et al. v. AzStar Holding, Inc., et al., Maricopa County Superior Court, cause number CV93-06109.
- 6. On or about October 29, 1993, an Amended Complaint was filed in the above-referenced case.
- 7. Susan Gallinger as Director of Insurance, was the court-appointed receiver of AzStar Casualty Co., by the Order Appointing Receiver and Injunction, dated November 19, 1992 in State of Arizona, ex rel. Susan Gallinger v. AzStar Casualty Company, Maricopa County Superior Court, cause number CV92-20204.
- 8. AzStar Casualty is a wholly-owned subsidiary of AzStar Holdings, Inc. Smith was a director of AzStar Casualty and AzStar Holdings.
- 9. The Amended Complaint alleges that defendants AzStar Holdings, Smith and the other named defendants violated their fiduciary duties to AzStar Casualty.
- 10. On March 3, 1994, the Department advised
 Respondent that its application was denied pursuant to A.R.S. §
 20-290(B)(1).
- 11. On March 22, 1994, Respondent timely demanded a hearing to contest the denial.

12. On April 28, 1994, the Department issued a Notice of Hearing setting the matter for hearing.

- 13. On May 25, 1994, the Superior Court of Maricopa County, Arizona issued a minute entry which ordered the Department to issue the subject licenses to Respondent due solely to the Department's failure to issue the Notice of Hearing within thirty (30) days after Respondent's demand therefore in accordance with A.R.S. § 20-161(B).
- 14. On June 23, 1994, the Department issued the subject licenses to Respondent in compliance with the Superior Court minute entry.
- 15. Respondent's conduct constitutes the existence of a cause for which the original issuance or any renewal of Respondent's licenses could have been refused, within the meaning of A.R.S. § 20-316(A)(1), together with A.R.S. § 20-290(B)(1).
- 16. The conduct described above constitutes the existence of misrepresentation or fraud in obtaining or attempting to obtain an insurance license, within the meaning of A.R.S. § 20-316(A)(3).

WHEREFORE, if Respondent does not request a hearing to contest the above allegations, or it after hearing the Director makes a finding of one or more of the above-alleged violations, he may suspend, revoke, or refuse to renew Respondent's insurance

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licenses, impose civil penalties upon Respondent and order restitution, pursuant to A.R.S. § 20-316(A) and 20-316(C).

DATED in Phoenix, Arizona this 24th day of June, 1994.

CHRIS HERSTAM
Director of Insurance

Copy of the foregoing mailed/delivered this 24th day of June, 1994, to:

Chris Herstam, Director
Gay Ann Williams, Deputy Director
Charles R. Cohen, Executive Assistant Director
Gary Torticill, Assistant Director
Jay Rubin, Assistant Director
Deloris Williamson, Assistant Director
Maureen Catalioto, Licensing Supervisor
Department of Insurance
2910 North 44th Street, Ste. 210
Phoenix, AZ 85018

Felecia Rotellini Assistant Attorney General Consumer Protection and Antitrust Section Attorney General's Office 1275 West Washington Street Phoenix, AZ 85007

Frederick C. Berry, Jr. 4041 N. Central Ave., Ste. 800 Phoenix, AZ 85012 Attorney for Respondent

Program Insurance Specialists, Inc. 255 E. Osborn, #206 Phoenix, AZ 85012

Chris Crawford Chris Crawford